## Student Complaint Information by State and Agency

## June 2021 update

Villanova University provides students and prospective \$500 dia \$600 dia \$600 dia \$100 dia \$1

For information on filing a complaint with the Middle States Commission on Higher Education, please visit https://www.msche.org/complaints/. The Commission expects individuals to attempt to resolve the issue to dough the inditution's over published grievance procedures prior to submitting a complaint sision.

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Distance Education:

Villanova University is committed to offering courses and programs to a geographically diverse population of ET

State	Agency Name	Link to and/or Information about Complaint Process- (for in-state complaints and activities outside of SARA)
Alabama	Alabama Commission on Higher	

Indiana	Indiana	https://www.in.gov/dwd/2731.htm
	Department of	
	Workforce	
	Development	
	Indiana	https://www.in.gov/che/2744.htm
	Commission on	
	Proprietary	
	Education	
Iowa	Iowa College	https://www.iowacollegeaid.gov/StudentComplaintForm
	Student Aid	
	Commission	
Kansas	Kansas Board	https://www.kansasregents.org/academic_affairs/private_out_of_state/comp
	of Regents	t_process
	or Regents	<u>t_process</u>

Michigan	Michigan	https://www.michigan.gov/documents/lara/Post-
Ũ	Department of	Secondary Student Complaints 498839 7.pdf
	Licensing and	
	Regulatory	
	Affairs	
Minnesota	Minnesota	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
	Office of	
	Higher	
	Education	
Mississippi	Mississippi	http://www.mississippi.edu/mcca/student_complaint_process.asp
	Commission on	
	College	
	Accreditation	
	Commission on	
	Proprietary	https://nc-sara.org/agency/mississippi-commission-proprietary-school-and-
	School and	college-registration (Topic 8)
	College	
	Registration	
Missouri	Missouri	https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-
	Department of	reviseddraft.pdf
	Higher	
	Education	
Montana	Montana	http://www.mus.edu/MUS-statement-of-complaint-process.asp
	University	
	System,	
	Montana Board	
	of Regents	
Nebraska	Nebraska	https://www.education.ne.gov/wp-
	Department of	content/uploads/2017/07/PPCS_Complaint-form.pdf
	Education,	
	Private	
	Postsecondary	
	Career Schools	
	Nebraska	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
	Coordinating	
	Commission for	
	Postsecondary	
	Education	
Nevada	Nevada	
	Commission on	
	Postsecondary	
	Education	

New Jersey	New Jersey Department of Labor and Workforce Development, Center for Occupational Employment Information Office of the Secretary of Higher Education	http://lwd.state.nj.us/labor/lwdhome/coei/teu.html  http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml
New Mexico	New Mexico Higher Education Department	http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx
New York	Office of College and University Evaluation	http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university
	Adult Career and Continuing Ed. Services	http://www.acces.nysed.gov/bpss/student-rights
North Carolina	The University of North Carolina Board of Governors	https://studentcomplaints.northcarolina.edu/
	The North Carolina Community College System (Office of Proprietary School Services)	https://www.nccommunitycolleges.edu/proprietary-schools
North Dakota	North Dakota State Board for Career and Technical Education	https://www.nd.gov/cte/private-post-inst/
	North Dakota University System	https://ndus.edu/state-authorization-sara/
Northern Mariana Islands Ohio		unknown

Ohio

Oklahoma

Oklahoma State Regents for Higher Education

Texas	Texas Higher Education Coordinating Board	https://www.highered.texas.gov/links/student-complaints/
U.S. Virgin Islands		Unknown
Utah	Utah Division of Consumer Protection	http://consumerprotection.utah.gov/complaints/index.html
Vermont	Vermont State Board of Education	https://education.vermont.gov/documents/postsecondary-program-complaint- resolution
Virginia	Private & Out- of-State Postsecondary Education, State Council of Higher Education for Virginia	http://schev.edu/index/students-and-parents/resources/student-complaints
Washington	Washington Student Achievement Council	https://www.wsac.wa.gov/student-complaints
	Washington Workforce Training and Educ. Coord. Board	https://www.wtb.wa.gov/private-career-schools/school-complaints/
West Virginia	WV Higher Educ. Policy Commission	https://www.wvhepc.edu/wp-content/uploads/2019/07/Student- Complaint-Process.pdf
	WV Council for Community & Technical College Education	https://www.wvhepc.edu/wp-content/uploads/2019/07/Student-Complaint-Process.pdf
Wisconsin	Wisconsin Educational Approval Board	https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx
Wyoming	Wyoming Department of Education	https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/

<sup>\*</sup>Originally based upon the SHEEO (State Higher Education Executive

Educational Technologies) State Authorization Network. SHEEO and WCET collaborated in directing the work of NCHEMS (National Center for Higher Education Management Systems) in gathering, updating, and compiling the information.